



LIMITED LIFETIME NON-PRORATED WARRANTY

Avanti takes pride in offering our customers an industry leading “Limited Lifetime Non-Prorated fully transferable” warranty. Avanti gives every custom door system we manufacture our undivided attention and warrants that our products will be free of any material or manufacturing defects.

FACTORY WHITE, STEEL DOOR PANEL

20 Years limited warranty. Our steel door will not warp, buckle, delaminate or rust for a period of 20 years.

Grained and Smooth Fiberglass Door Panel

Our grained and smooth fiberglass door panels will not dent, rot, or buckle for a period of 20 years from the date of purchase. Note: There will always be some minor imperfections when painting a smooth fiberglass panel; therefore, these small imperfections will not be classified as a defect in workmanship.

DECORATIVE DOOR LITES

20 Years limited warranty

All decorative and commodity insulated glass units are warranted for period of 20 years against any obvious inclusions, damage or obstructions due to manufacturing workmanship or seal failure. It should be noted that bubbles, lines, slight discolorations are characteristics of all hand crafted glass. These are not considered imperfections. Discoloration or fading of coming is normal and is not covered under this warranty. Cracked glass due to thermal shock on all commodity/ clear lites and decorative glass only is covered for a period of 1 year.

PAINTED STEEL DOOR SYSTEM

Avanti doors are warranted for a period of 15 years against such defects in our workmanship that might result in peeling, flaking, blistering, and chalking (uneven discoloration).

LAMINATED CLADDING WHITE 141

LIFETIME LIMITED WARRANTY

Avanti laminated cladding is warranted against such defects in material that might result in blistering, flaking, corroding and chalking (uneven discoloration). Exposure to sunlight, normal air pollutants and normal atmospheric conditions can cause laminated cladded surfaces to gradually and evenly fade or suffer accumulation of surface dirt or stains and are not covered by the guidelines of this warranty. This warranty will be “NULL AND VOID” if harmful solvents of any kind are used to clean any surface. It is recommended that the use of mild liquid solution of household soap and water be used together with a soft sponge to wipe off any accumulation of surface dirt.

5 Year Limited Warranty on Stained Fiberglass Doors

The stain finish on fiberglass doors, stained by Avanti, are warranted for a period of 5 years against such defects in material and workmanship that might result in blistering, peeling or uneven discoloration. Exposure to sunlight, air pollutants and normal atmospheric conditions may cause the stained surface to gradually fade. This warranty shall be null and void if harmful solvents are used to clean any surface. The stain process attempts to replicate a wood door. As in wood doors, the stain may be deeper in certain sections and lighter in others. This is common in fiberglass doors. We recommend multi-point locking on all fiberglass doors, especially on over height panels to enhance the weather strip seal.



WARRANTY LIMITATIONS

Avanti liability is limited solely and exclusively to repair or replacement, at the option and discretion of Avanti. Under no circumstance will Avanti be liable for any consequential or accidental charges, such as, but not limited to, labour, refinishing, inconvenience, damages or injury to persons or property or any other expenses. Avanti reserves the right to discontinue or change any door currently manufactured. If Avanti determines to make a replacement under the terms of these warranties and an exact replacement part is not available, Avanti reserves the right to substitute a part or parts of equal quality at its sole option. No warranty work will be done without the end user providing proof of purchase.

IF YOU ENCOUNTER A PROBLEM FOLLOW THE PROCEDURE BELOW:

Contact your authorized Avanti dealer,

Inform the dealer of the problem and request for the dealer to come and do a site visit to determine what the problem is, (a site visit by the dealer will ensure that Avanti will have the correct information to address the issue)

Once the dealer qualifies the service, have them submit a service request form (supplied by Avanti) giving the following information (please include pictures):

- Date and location of purchase
- Dealer name
- Original Avanti work order/invoice number
- Homeowner address, name and contact information including email address

If the following information is provided in complete fashion Avanti will be able to respond quickly and efficiently to any service claim by an Avanti dealer.

HOW TO TRANSFER YOUR WARRANTY

The Avanti warranty can be transferred to future purchasers of the original property subject to written notice to Avanti by the new owner/owners within 30 days after taking possession of the property where the product was originally installed. This warranty will expire should the new owner fail to notify Avanti.

LIMITED WARRANTY COVERAGE

Avanti is not and will not be held liable for:

Damage or poor product performance resulting from installation

Water or air infiltration due to poor installation

Damages arise from, scratches on the door or laminated surface causing rusting, peeling or blistering of paint.

Any door that has been modified after the original production of the door system

Damage caused by shipping and/or handling after the door has been removed from the Avanti manufacturing facility

Normal wear and weathering of interior and exterior surfaces

The installation of storm doors will NULL and VOID this warranty due to excessive heat build up

Improper fitting of hardware and improper measurement of a door system

Problems incurred by misuse, abuse, or natural disasters such as harmful solvents lack of regular maintenance, fire, flood, earthquakes and damage caused by third party that is out of our control.